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PUBLIC AWARENESS DEPARTMENT: 1-888-885-6008
E-MAIL US AT: publicawareness@southernstar.com
WEBSITE: www.southernstar.com

IMPORTANT SAFETY INFORMATION ABOUT SOUTHERN STAR'S NATURAL GAS STORAGE FACILITIES

SOUTHERN STAR EMERGENCY NUMBER: 1-800-324-9696



SAFETY IS IN YOUR HANDS.
EVERY DIG, EVERY TIME.



Questions? Call our Public Awareness line at 1-888-885-6008 or
email us at publicawareness@southernstar.com

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SOUTHERN STAR EMERGENCY NUMBER: 1-800-324-9696

At Southern Star Central Gas Pipeline, Inc. ("Southern Star"), safety advances when we own it, share it, and live it. We realize it takes a conscious effort to safely operate a natural gas pipeline day in and day out. With approximately 5,800 miles of high-strength steel natural gas pipelines in our service territory and storage facilities, we continuously strive to keep the public informed about natural gas safety information.

You are receiving this because you have been identified as someone who conducts activities near Southern Star storage facilities. We are committed to ensuring you have the information you need about staying safe around underground storage facilities.

WHY ARE NATURAL GAS STORAGE FACILITIES USED?

Underground storage facilities connect to the pipeline system and safely store natural gas. In the warmer months, we store natural gas to ensure we have an adequate and reliable supply for our customers, like local utility companies, during times of high demand, such as cold winter days.

EMERGENCY RESPONSE PROCEDURES

By monitoring the system with gas/fire detection, and utilizing emergency shutdown systems throughout our storage facilities, we can respond quickly should the need ever arise. Through emergency response training efforts, Southern Star's personnel are equipped to work closely and directly with local emergency response officials who will provide instructions to the community if needed.

Keeping our neighbors, staff, and system safe and protected with these tools is very important to Southern Star.

RECOGNIZING A PIPELINE LEAK



SIGHT - Natural gas is colorless, but vapor and "ground frosting" may be visible at high pressures. A gas leak may also be indicated by bubbles in wet or flooded areas, distinct patches of dead vegetation, dust blowing from a hole in the ground, or flames if the leak is ignited.



SOUND - Volume can range from a quiet hissing to a loud roar depending on the size of the leak and pipeline system.



SMELL - An unusual smell or gaseous odor will sometimes accompany pipeline leaks. Natural gas is colorless, tasteless and odorless unless commercial odorants or Mercaptan (a rotten-egg odor) is added. Gas transmission and gathering pipelines are odorless but may contain a hydrocarbon smell.

If you suspect a pipeline or natural gas facility leak, **DO** leave the area immediately (by foot) being sure to move upwind of the location, and alert others near you. **DO NOT** operate any electrical or electronic device that might create a spark, including vehicles, switches, cell phones, and doorbells. When you are safely away from the area, promptly call **911** and contact **Southern Star's emergency number at 1-800-324-9696**.



SOUTHERN STAR[®]
CENTRAL GAS PIPELINE